## Mr. ComputerSmall Business Rate Schedule: Effective May 1, 2012



	Min - Max Discount %		Service Rate	Payment Type			
Standard Service							
On-site Standard Appointment	-	-	\$135.00				
On-call 4-hour response	-	-	\$155.25				
Discounted Service Plans Options (get minimum 5% discount by paying up-front)				Annual	Semi-Annual	Quarterly	Monthly
On-call 4-hour response (min. 4hrs/mo)*	5	10	\$147.50 - \$139.70	\$ 6,705.60	\$ 3,352.80	\$ 1,770.00	\$ 590.00
On-site Monthly Service*	5	10	\$128.25 - \$121.50	\$ 1,385.10	\$ 711.79	\$ 355.89	\$ 128.25
On-site Weekly Service*	10	15	\$121.50 - \$114.75	\$ 4,957.20	\$ 2,551.50	\$ 1,275.75	\$ 486.00
On-site Daily Service*	15	20	\$114.75 - \$108.00	\$ 23,959.80	\$ 12,354.27	\$ 6,177.14	\$ 2,495.81
Walk-In Bench Repair (walk-in hours: 8:00 - 10 Servers Workstations / Laptops	:30 AM and 2:30 -	5:00 PM, M-F)	\$127.50 \$85.00				
Off-site Service (via LogMeIn)							
Server Service			\$100.00				_
Workstation / Laptop Service			\$120.00				
Server Monitoring							
Monthly Payments*			Contact for				
Annual Payment*			Information				

<sup>\*</sup>Discounted Service Plan Option prices are based on Standard Service rates, 1 hour per service and 12 month annual agreement.

<sup>\*\*</sup> For full details visit the official Mr. Computer website.