

Mr. Computer Small Business Rate Schedule: Effective May 1, 2012



| | Min - Max | Discount % | Service Rate | Payment Type |
|------------------------------|-----------|------------|--------------|--------------|
| Standard Service | | | | |
| On-site Standard Appointment | - | - | \$135.00 | |
| On-call 4-hour response | - | - | \$155.25 | |

| Discounted Service Plans Options (get additional minimum 5% discount by paying up-front) | Min - Max | Discount % | Service Rate | Annual | Semi-Annual | Quarterly | Monthly |
|---|-----------|------------|---------------------|--------------|--------------|-------------|-------------|
| | | | | | | | |
| On-call 4-hour response (min. 4hrs/mo)* | 5 | 10 | \$147.50 – \$139.70 | \$ 6,705.60 | \$ 3,352.80 | \$ 1,770.00 | \$ 590.00 |
| On-site Monthly Service* | 5 | 10 | \$128.25 – \$121.50 | \$ 1,385.10 | \$ 711.79 | \$ 355.89 | \$ 128.25 |
| On-site Weekly Service* | 10 | 15 | \$121.50 – \$114.75 | \$ 4,957.20 | \$ 2,551.50 | \$ 1,275.75 | \$ 486.00 |
| On-site Daily Service* | 15 | 20 | \$114.75 – \$108.00 | \$ 23,959.80 | \$ 12,354.27 | \$ 6,177.14 | \$ 2,495.81 |

| Walk-In Bench Repair (walk-in hours: 8:00 - 10:30 AM and 2:30 - 5:00 PM, M-F) | | | |
|--|--|--|----------|
| Servers | | | \$127.50 |
| Workstations / Laptops | | | \$85.00 |

| Off-site Service (via LogMeIn) | | | |
|---------------------------------------|--|--|----------|
| Server Service | | | \$100.00 |
| Workstation / Laptop Service | | | \$120.00 |

| Server Monitoring | | | |
|--------------------------|--|--|-------------------------|
| Monthly Payments* | | | Contact for Information |
| Annual Payment* | | | Contact for Information |

*Discounted Service Plan Option prices are based on Standard Service rates and 12 month annual agreement.

** For full details visit the official Mr. Computer website.